



IMPORTANT INFORMATION REGARDING THE MARCH 3RD – 6TH WATER SHUTOFF

Final preparations for the Pressure Reducing Valve #10 (PRV10) project scheduled for March 3rd- 6th, 2017 are underway. To complete the work, water will be shutoff at the Water Treatment Plant (WTP) and the 3.4km of pipe between the WTP and PRV10 Station (located on the northwest side of the oval-about at the intersection of Victoria Road and Prairie Valley Road) will be drained. All properties in Summerland will be affected.

Since announcing the project last fall, the District has been able to confirm that **an alternative water supply (not drinkable) will be supplied for the majority of the shutoff**. For most properties in the District, this alternate water will be supplied through the water system (ie taps) and can be used for showers, flushing toilets, etc. The water will be diverted from the Garnet Valley system and Summerland irrigation system. The water supply may be intermittent and have low pressure.

Although the water will likely appear clean - it will not meet Canadian Drinking Water Guidelines and therefore will not be drinkable. Everyone must still have drinking water on hand. Conservation will be extremely important during the shutoff – please minimize use as much as possible and don't take unnecessary showers, wash your vehicle, or wash clothes during the weekend as high water use will have more effect than usual on water pressure through the system.

For about 58 properties that cannot be connected to an alternate system, a water supply will be located at the Aquatic Centre. These properties have been contacted directly by District staff and are aware of the preparations they need to make.

BOIL WATER NOTICE IN EFFECT

Prior to the weekend of the shutoff, a **Boil Water Notice will be in effect**. The notice will start at **7am on Monday, February 27th** as the chlorine from the Water Treatment Plant is eliminated to allow the draining of the water more quickly and efficiently.

After the project is done, the Boil Water Notice will remain in effect until approval is given by Interior Health Authority (IHA) that the water quality standards are being met. This could take between 4 to 10 days. Do not boil and drink water if the water appears coloured, cloudy or has sediments. **To be effective, water must come to a rolling boiling for at least one minute. The District is recommending that residents drink stored water or bottled water during the Boil Water Notice period.**



WHAT TO EXPECT...

Most residents should not experience a loss of water as the alternate supply fills the pipes. There is no expectation of any increase in pressures during the transition before or after the shutoff. It is critical that water users recognize that even if the water is flowing in their taps after the project begins – that this is not potable water. Bottled water or water previously stored in capped containers should be used for drinking during the shutoff. In recognition of the complexity of this project, where possible, residents should also store additional water in the case the alternate water source is not available.

IMPORTANT TIMELINES

Monday, February 27	7:00 am	Boil Water Notice will be issued. USE BOTTLED WATER OR PREVIOUSLY STORED WATER FOR DURATION OF PROJECT.
Friday, March 3	7:00 pm	Project begins. Alternative water supply will be connected to system; waterline from Water Treatment Plant to PRV10 drained. Tap water may be used for showers, flushing toilets, etc.
Saturday, March 4	5:00 am	Project repair work begins. Properties should be receiving water through the alternate supply and water users are reminded not to drink this water.
Sunday, March 5	7:00 pm	Repair work expected to be complete; begin refilling pipe from the Water Treatment Plant to PRV10.
Monday, March 6	7:00 am	Alternate water supply disconnected; Water Treatment Plant back online. Water must be boiled before drinking until notification that notice is lifted.
Between March 10 – 17		Boil Water Notice will be lifted once water quality tests verify water is safe for consumption.

COMMUNICATION DURING SHUTOFF

The District of Summerland will ensure that the website (www.summerland.ca/watershutoff) and both Facebook and Twitter are kept updated. These social media outlets will be the source of the most up to date information. A formal update will be provided at 9:00am on Saturday and Sunday; additional updates as new information is available.

A Communications Centre will be set up at the Summerland Aquatic Centre (13205 Kelly Avenue) on Saturday and Sunday between 9:00am – 3:00pm. If you have questions, concerned about the water supply, or would like an update – please drop by. Staff will be on hand to answer your questions. You may contact staff at the Communications Centre during these hours by calling **250-486-3765**. Residents and business owners may also contact this number during business hours prior to the weekend shutoff if you have questions about the project.

During the weekend shutoff, call the emergency line at 250-493-0005 to report an unexpected event such as complete loss of water. **Please only call this number to report such an incident; general information and updates cannot be provided through this number.**

In the unlikely event that the implementation plan for an alternative water supply fails, an Emergency Operations Centre will be opened and further measures will be taken. In such an unforeseen event, Interior Health Authority will be working closely with the District to ensure that public health concerns are addressed.

DO YOU REQUIRE ASSISTANCE?

The District has worked with the hospitals, senior care homes and other facilities to ensure procedures are established for the safe provision of drinking water. IHA has worked with business owners to ensure that necessary precautions have been taken by businesses to operate through the weekend.

However, there may be residents who require assistance to store or carry and transport buckets to prepare for the shutoff. Community groups such as the Summerland Steam and the Boy Scouts have kindly volunteered their time to be **Water Angels** and assist seniors and others who may need help. Please contact Community Development Coordinator, Kayleigh Hall at khall@summerland.ca, (250) 404-4066 or cell 250-486-1559 if you would like assistance with storing water before or during the project and we will do our best to make arrangements to help you out.